

Applying SFIA's skills to cloud-computing



Cloud infrastructure and operations		1	2	3	4	5	6	7
System software	SYSP			3	4	5		
IT infrastructure	ITOP	1	2	3	4	5		
Network design	NTDS			3	4	5	6	
Network support	NTAS		2	3	4	5		
Storage management	STMG			3	4	5	6	
Database administration	DBAD		2	3	4	5		
Availability management	AVMT				4	5	6	
Configuration management	CFMG		2	3	4	5	6	
Change control	CHMG		2	3	4	5	6	
Software engineering / DevOps		1	2	3	4	5	6	7
Software design	SWDN		2	3	4	5	6	
Programming/software development	PROG		2	3	4	5	6	
Testing	TEST	1	2	3	4	5	6	
Configuration management	CFMG		2	3	4	5	6	
Systems integration and build	SINT		2	3	4	5	6	
Release and deployment	RELM			3	4	5	6	
Software configuration	PORT			3	4	5	6	
Edge computing / IoT		1	2	3	4	5	6	7
Real-time/embedded systems development	RESD		2	3	4	5	6	
Hardware design	HWDE		2	3	4	5	6	
Platform management		1	2	3	4	5	6	7
Application support	ASUP		2	3	4	5		
Configuration management	CFMG		2	3	4	5	6	
Systems and software life cycle engineering	SLEN			4	5	6	7	
Methods and tools	METL			3	4	5	6	
System software	SYSP			3	4	5		
Cloud Financials [FinOps]		1	2	3	4	5	6	7
Financial management	FMIT			4	5	6		
Benefits management	BENM				5	6		
Capacity management	CPMG				4	5	6	
Business intelligence	BINT		2	3	4	5		
Demand management	DEMM					5	6	
Measurement	MEAS			3	4	5	6	
Cloud security and resilience		1	2	3	4	5	6	7
Security operations	SCAD	1	2	3	4	5	6	
Continuity management	COPL		2	3	4	5	6	
Incident management	USUP		2	3	4	5		
Problem management	PBMG			3	4	5		
Vulnerability assessment	VUAS		2	3	4	5		

Cloud architecture and design		3	4	5	6	7		
Enterprise and business architecture	STPL				5	6	7	
Requirements definition and management	REQM		2	3	4	5	6	
Solution architecture	ARCH			4	5	6		
Business modelling	BSMO		2	3	4	5	6	
Systems design	DESN		3	4	5	6		
Business situation analysis	BUSA		3	4	5	6		
Feasibility assessment	FEAS		3	4	5	6		
Cloud product management		1	2	3	4	5	6	7
Product management	PROD			3	4	5	6	
User research	URCH			3	4	5	6	
User experience analysis	UNAN			3	4	5		
User experience design	HCEV			3	4	5	6	
User experience evaluation	USEV		2	3	4	5	6	
Cloud sourcing & supplier mgt		1	2	3	4	5	6	7
Sourcing	SORC		2	3	4	5	6	7
Contract management	ITCM			3	4	5	6	
Supplier management	SUPP		2	3	4	5	6	7
Service catalogue management	SCMG		3	4	5			
Cloud data and analytics		1	2	3	4	5	6	7
Database administration	DBAD		2	3	4	5		
Machine learning	MLNG		2	3	4	5	6	
Data science	DATS		2	3	4	5	6	7
Data management	DATM			4	5	6		
Data engineering	DENG		2	3	4	5	6	
Decommissioning		1	2	3	4	5	6	7
Systems installation and removal	HSIN	1	2	3	4	5		
Facilities management	DCMA			3	4	5	6	
Asset management	ASMG		2	3	4	5	6	

Cloud strategy and leadership		1	2	3	4	5	6	7
Strategic planning	ITSP					5	6	7
Business process improvement	BPRI					5	6	7
Portfolio management	POMG					5	6	7
Emerging technology monitoring	EMRG				4	5	6	
Innovation	INOV					5	6	7
Investment appraisal	INVA					4	5	6
Cloud governance and compliance		1	2	3	4	5	6	7
Information security	SCTY			3	4	5	6	7
Information assurance	INAS			3	4	5	6	7
Personal data protection	PEDP					5	6	
Governance	GOVN						6	7
Risk management	BURM			3	4	5	6	7
Audit	AUDT			3	4	5	6	7
Cloud migration and transformation		3	4	5	6	7		
Organisational capability development	OCDV				5	6	7	
Stakeholder relationship management	RLMT				4	5	6	7
Technology service management	ITMG				5	6	7	
Systems development management	DLMG				5	6	7	
Organisational change management	CIPM			3	4	5	6	
Programme management	PGMG					6	7	
Project management	PRMG				4	5	6	7
Portfolio, programme and project support	PROF		2	3	4	5	6	
Acceptance testing	BPTS		2	3	4	5	6	
Cloud upskilling and talent mgt		1	2	3	4	5	6	7
Organisation design and implementation	ORDI				4	5	6	7
Competency assessment	LEDA				3	4	5	6
Workforce planning	WFPL					4	5	6
Resourcing	RESC				3	4	5	6
Professional development	PDSV					4	5	6
Cloud education and training		1	2	3	4	5	6	7
Learning design and development	TMCR				3	4	5	
Learning delivery	ETDL			2	3	4	5	

A cloud operating model need skills to execute the technical cloud-computing and also a range of other skills which are re-useable in the wider organisational context.

For professionals outside of the technical cloud domain, a foundational understanding of cloud-computing principles is necessary. They need the skills for their own specialism and the know-how to exploit and benefit from the opportunities offered by cloud-computing.

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