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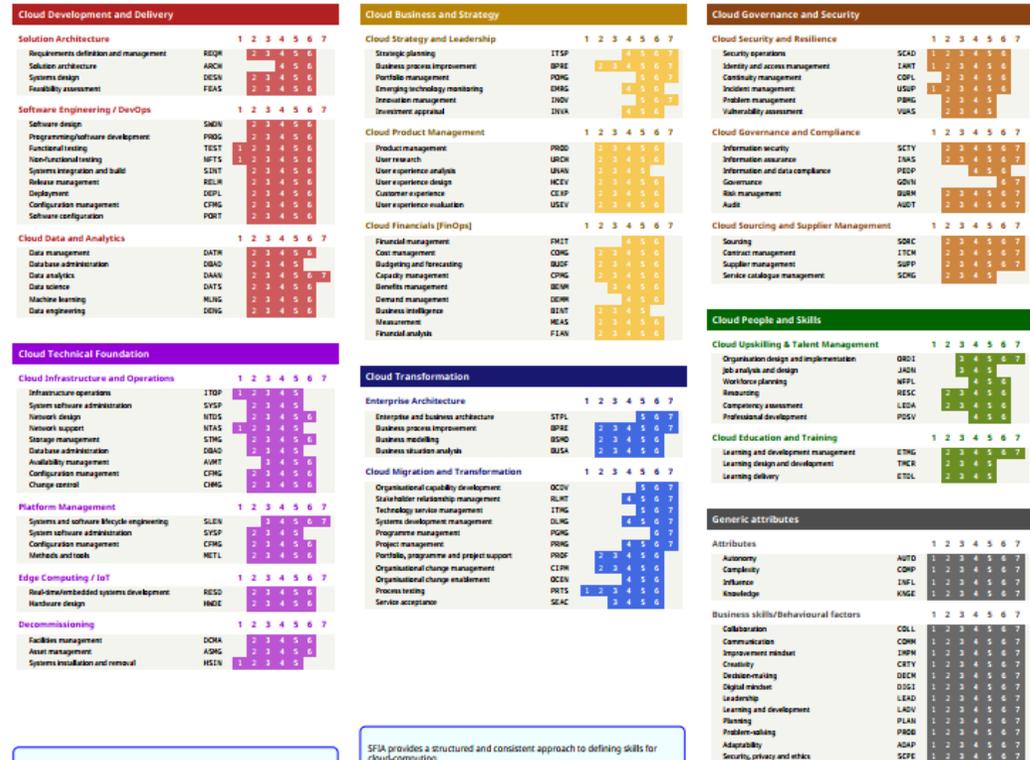
A cloud operating model needs skills to execute the technical cloud-computing and also a range of other skills which are re-useable in the wider organisational context.

For professionals outside of the technical cloud domain, a foundational understanding of cloud-computing principles is necessary. They need the skills for their own specialism and the know-how to exploit and benefit from the opportunities offered by cloud-computing.

Registered members can get a [high-resolution interactive pdf version](#) of this graphic

### SFIA 9 – a framework for Cloud-computing skills

The global skills and competency framework for the digital world



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If you can't find a skill you are looking for, try the full SFIA framework.

SFIA provides a structured and consistent approach to defining skills for cloud-computing.

Each skill is clearly described, supplemented by guidance notes, and detailed levels-by-level practice descriptions that align with the framework's 7 levels of responsibility. This uniform structure ensures ease of navigation and understanding, seamlessly integrating professional skills with behavioural factors to outline comprehensive role expectations. The consistent detail across all levels ensures robustness, allowing for precise skills and competency assessment.

The clarity in describing the nuances of cloud-computing roles at every responsibility level makes it invaluable for developing and benchmarking cloud-computing capabilities within an organisation.

	SFIA Level 1 Follow	SFIA Level 2 Assist	SFIA Level 3 Apply	SFIA Level 4 Enable	SFIA Level 5 Emerge, advise	SFIA Level 6 Initiate, influence	SFIA Level 7 Set strategy, inspire, motivate
<b>SFIA Levels of responsibility</b>	Performs routine tasks under close supervision, follows instructions, and requires guidance to complete their work. Learns and applies basic skills and knowledge.	Provides assistance to others, works under routine supervision, and uses their discretion to address routine problems. Actively learns through training and on-the-job experience.	Performs varied tasks, sometimes complex and non-routine, using standard methods and procedures. Works under general direction, exercises discretion, and manages own work within deadlines. Practically enhances skills and impact in the workplace.	Performs diverse complex activities, supports and guides others, delegates tasks where appropriate, works autonomously under general direction, and contributes expertise to deliver team objectives.	Provides authoritative guidance in their field and works under broad direction. Accountable for delivering significant work outcomes, from analysis through execution to evaluation.	Influences the organisation significantly, takes high-level decisions, shapes policies, demonstrates thought leadership, fosters collaboration, and accepts accountability for strategic initiatives and outcomes.	Operates at the highest organisational level, determines overall organisational vision and strategy, and assumes accountability for overall success.

The SFIA Foundation is the global not-for-profit organisation which owns the SFIA Framework for the Information Age. It is a registered charity in the UK, France, Spain, and the USA.