

Skills Framework for the Information Age

General terms and conditions for licences

Issued on 1st January 2026 by SFIA Foundation ("The Foundation")



GENERAL TERMS

The SFIA Trade mark is registered in over 35 countries.

All use of SFIA requires a licence from The SFIA Foundation. This document defines the general terms and conditions that apply to all licences, and describes the forms of licence available from The SFIA Foundation.

The terms in this document form part of all licences issued by SFIA Foundation. Parties licensed by The Foundation are bound by these terms unless their licence specifically modifies these terms or states otherwise.

Certain terms used in this document are intended to convey specific meanings. They are listed below under "Definitions".

Intellectual property and copyright

The Intellectual Property Rights subsisting in the Skills Framework for the Information Age ("SFIA"), in the SFIA name and in any documentation, SFIA information, designs and logos issued by the SFIA Foundation, or available from the SFIA website, shall be and shall remain the sole property of The Foundation. The Foundation holds copyright of all the above mentioned items.

Reproduction or distribution of SFIA in any form or medium is prohibited unless specifically permitted by licence.

When the *licensee* is licensed to reproduce all or part of SFIA, The Foundation's intellectual property rights shall be acknowledged by means of an expression such as "this publication contains information from the Skills Framework for the Information Age with the permission of the SFIA Foundation." Such publications shall not purport to be definitive versions of SFIA nor give the impression of it being an alternative or authoritative source of SFIA material.

Licensees shall not use SFIA content, structure, or methodology to create, publish, or promote derivative frameworks, whether competing with or complementary to SFIA, without explicit authorisation from the SFIA Foundation.

Revision

The Foundation reserves the right to change these terms without notice. Such changed terms will be published to the SFIA website, and will be effective from the next renewal date of any licence, so long as the latest changes have been published at least 30 days before the date of renewal. *Licensees* are responsible for checking the latest terms on the website prior to renewal.

SFIA Trade mark and Logos

When the *licensee* is permitted to use the *SFIA trademark*, The Foundation shall provide appropriate logos.

Only SFIA logos provided by the SFIA Foundation may be used and must not be altered in any way.

No logos or images stylised as SFIA may be created or used for example, using the colour bands to give the impression of a SFIA service or organisation.

Translation

Translation into any language, language variant or dialect without specific permission is prohibited. Any party wishing to do this should approach the Foundation to discuss a special arrangement that will ensure that such translations can be maintained and supported in the future. In the case of such a *translation*, the Foundation shall own the intellectual property and the copyright subsisting in the translated work.

Internal Use of SFIA

The use of SFIA for the development of its own people is under a Corporate User or Extended Corporate User Licence which modifies these General Terms and Conditions for such use.

User organisations are requested to ensure that, where it consumes product or services from a provider, that the provider is properly licensed to offer such product or services (licensed providers are listed on the SFIA website).

Provision of SFIA Services

The provision of any SFIA product or service is under a SFIA Partner Licence which modifies these General Terms and Conditions for such use.

Contact details

The *licensee* shall provide contact information so that The Foundation can communicate with at least two named individuals on the *licensee's* staff by post, telephone and email. The *licensee* shall keep those details up to date, giving The Foundation prompt notification of any change.

Quality

Partners shall use and represent the information in SFIA with reasonable accuracy, and if requested shall agree to an inspection of any intended publication containing statements about SFIA so that the Foundation can satisfy itself of the publication's accuracy before publication.

Partners shall remove any materials which The Foundation feels are unacceptable within 30 days of notification.

Payment

Fees and royalties shall be paid not more than 30 days after the issue of an invoice. Fees shall be paid in pounds sterling currency without deduction of foreign exchange or transmission charges. The *licensee* must report any errors in invoices received from The SFIA Foundation within 30 days of receipt.

Royalty payments

Where due, royalty payments shall conform to the following terms.

Licensees shall send to The Foundation a quarterly report of sales, showing customers' names, prices and royalties due. The report format shall be provided by The Foundation. The frequency of the report shall be quarterly, unless mutually agreed to be otherwise.

Royalties shall normally be based on 5% of the standard price for the product, net of any standard discount as shown in the standard price structure, but not net of any special discount that departs from the standard price structure.

The *licensee* shall provide The Foundation with a copy of its price structure, including any standard discounts, for all *products* that depend on SFIA, and shall ensure that copies of the prevailing standard price structure accompany all quarterly returns.

The *Licensee* shall, if requested by The Foundation provide evidence that the royalties paid to The Foundation by the *licensee* conform to the terms of this agreement.

Term

Subject to the provisions for earlier termination contained in these Terms and Conditions, this Agreement will come into effect on the date the Agreement is signed on behalf of The Foundation and will continue for a period of one year or longer where a multi-year licence is

arranged. The licence may be renewed by mutual consent of the parties.

Renewal

Within 30 days of the Expiry date of this agreement, The Foundation may invoice the *licensee* for the fee for the following term. Payment of that fee shall be taken as renewal of the agreement, Subject to the General Terms and conditions in force at the date of invoice. Neither party is obliged to renew the agreement.

The *licensee* may either terminate this agreement or take out a different SFIA licence. This must be done either within 30 days of receipt of the renewal invoice or before that invoice is received.

Termination

The agreement may be terminated by either party if the other party fails to remedy any breach of the terms of the licence or these General Terms and Conditions within 30 days of notification.

Upon expiry or termination of any SFIA licence agreement, The *licensee* shall forthwith desist from the uses of SFIA that are subject to SFIA licensing. The *Licensee* shall also cease to use any expression intended to convey an impression that the *Licensee* has the approval or endorsement of The Foundation.

Confidentiality

The *licensee* shall not during the period of this Agreement or after this Agreement has been terminated use or disclose or permit to be disclosed without the prior consent of The Foundation any confidential information, trade secrets or proprietary data concerning the practice, business dealings or affairs of The Foundation which may come to their knowledge by reason of this Agreement.

Confidential information or trade secrets shall consist of, but not necessarily be limited to technical, commercial, financial, operational, marketing or promotional information.

Proprietary data shall consist of, but not necessarily be limited to: Customer lists, pricing data, sources of supply, financial, production or marketing data or merchandising systems and plans. This includes future SFIA releases made available ahead of official launch. The *licensee* acknowledges that any breach or violation of this Agreement is likely to cause loss or damage to The Foundation and in that event The Foundation shall be entitled to apply for injunctive relief or claim damages in addition to any other available remedies

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DEFINITIONS

The following terms have the meanings shown when used in this document and in other licences.

SFIA	The Skills Framework for the Information Age.
SFIA information	The concept, content and structure of SFIA along with content from the SFIA website.
SFIA Trade mark	The SFIA name and logo.
Product	Any product or service, in any medium and however delivered.
Licensee	A party holding a licence to use SFIA. A party obtaining a licence from the SFIA website agrees to be bound by the terms applying to “The Licensee” in that licence.
Provision	The marketing, sale or trading (of any product or products).
Staff management	Use of <i>SFIA information</i> within an organisation as a <i>staff management</i> resource. It does include the training in SFIA of own staff by own staff. This also includes the creation and internal distribution of an in-house framework derived from SFIA for use within the licensee’s organisation. This does not include the use of SFIA to help define the charging rates of staff that are hired to other organisations.
General commercial use	Using <i>SFIA information</i> to provide consultancy or training, or to give general support to the <i>provision of product(s)</i> . General commercial purposes include the use of SFIA to help define the charging rates of staff that are hired to other organisations (e.g. as part of an outsourcing arrangement).
Use of SFIA Trade mark	Using the name SFIA or the <i>SFIA trademark</i> in any form of promotional material. When permitted, the SFIA Foundation shall provide a form of the trademark, appropriate to the licence.
Specifically dependent	The <i>provision</i> of a specifically-priced <i>product</i> or service that is dependent on SFIA. Examples: a <i>product</i> that assesses people’s SFIA skills, a skills database containing <i>SFIA information</i> , a publication containing significant amounts of information from SFIA, a SFIA training course (but see below). Royalties are payable based on the partner’s standard price list, net of any standard discount, but before any special discount.
Personal use	Using <i>SFIA information</i> in a way that relates only to the individual licensee or internal staff of a licensed organisation, for the individual’s personal interest, career planning or self-assessment, and not in relation to any other person or organisation.
Distribution	Making copies of SFIA or significant extracts of SFIA available to other parties or organisations, either on its own or combined with other information. This includes the publication of SFIA in a context such as a website that allows SFIA to be browsed by parties not covered by the licence.
Translation	Translating all or part of SFIA into another language or dialect.
Non-accredited SFIA Training	Training that is given to people outside the licensee’s organisation, explaining any aspect of SFIA, where the training materials for that course have not been approved by the SFIA Foundation. Such a course does not satisfy The Foundation’s training requirement for accreditation.
Accredited SFIA Training	Training that is given to people outside the licensee’s organisation, explaining any aspect of SFIA, where the training provider, trainers and training materials are approved by The Foundation. Additional fees are due for each person trained.
Accredited Consultant, Practitioner, Assessor or Trainer	Individual approved by the SFIA Foundation to use SFIA for <i>general commercial use</i> , having met the published accreditation criteria. Different levels of accreditation are required to permit an Accredited Consultant or Practitioner to provide accredited training or act as an assessor for accreditation.
Mapping	Publishing information that shows how their offerings relate to SFIA skills and levels of responsibility. This may include how individuals and organisations represent themselves externally, their services or capabilities, including <i>mapping</i> resources or resource-based services through <i>rate cards</i> and professional profiles, qualifications, training and consultancy. Given suitable arrangements for ensuring the validity of the published <i>mapping</i> , the requirement for the licensee to have two named <i>Accredited Consultants</i> may be waived at The Foundation’s sole discretion.
Rate card	Use of SFIA by individuals or organisations, to represent themselves, their services or capabilities, externally. This includes defining and communicating the rate at which staff are hired out to clients, or the <i>mapping</i> of resources or resource-based services through <i>rate cards</i> , professional profiles or marketing materials.
Internal Skills Assessment	Assessing internal staff against the SFIA Framework for internal staff development.
External Skills Assessment	Assessing the skills of individuals against the SFIA Framework and presenting this externally as a certification of an individual in terms of knowledge, skill or competence against the SFIA skills or levels of responsibility. This includes the use of SFIA in certifications or credentials.